

Kinesense

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Devon and Cornwall Technical Support Unit (TSU) use Kinesense to save vital staff time.

In the largest force area in England, Kinesense helps disparately located investigators work together more efficiently.

"We like the ease of use, and its ability to work rapidly with surveillance product. It can run quietly in the background, and it's easy to set it up, even if you're not computer literate."

Sam Willing, head of TSU, Devon and Cornwall



**DEVON & CORNWALL
CONSTABULARY**

Sam Willing is head of **TSU for Devon and Cornwall Police**. He needed a way to make watching and processing surveillance footage more efficient for a force spread across 4000 square miles. They were watching footage manually, and wanted an easy to use and effective solution.

"When we moved to digital [video], an officer would have to view the video 4-6 times to find key events. For example, if you're looking at a door

that has a small amount of movement, an event could happen quickly, or at a great distance away. You might miss it if you fast-forward."

Not only that, but officers sometimes have to travel great distances to do their jobs. *"My headquarters is closer to London than to the other end of the force area," says Willing. "If you think about the recovery of product, it can be a six-hour round-trip, or even eight hours in the summer."*

Before

- Found it challenging to balance accuracy with the need to watch large amounts of video
- Other products worked less well with recording systems
- Large geographical area meant officer time was particularly relevant

Result: Viewing video was inefficient and personnel-intensive.

Devon and Cornwall TSU trialed the **Kinesense** solution after being referred, and quickly bought a **Kinesense CovertSuite** solution designed for rapid surveillance footage analysis.

"We set parameters with the officer on the case, and identify what they are interested in. We can easily put in a week's worth of footage overnight, and then that can be viewed and dealt with in a short space of time."

It's easy to use, which has saved personnel hours, and it's made viewing more accurate. *"The integrity has to be there – I have to be 100% confident that it hasn't just missed something"* And Willing says he's confident this is the case with Kinesense. *"We've checked it back!"*

It was the cost-effectiveness that convinced **Devon and Cornwall's TSU** that **Kinesense** would be a worthwhile addition to their kit. It's not just about viewing time, but about efficient resource deployment.

"We base decisions about the next stage of an operation on video evidence. If we deploy a camera we can now prove or disprove things quickly," says Willing. *"now I can eliminate operations at an early stage if I need to."*

"Viewing officer are happy as they're able to do something positive over a short period of time. They can take away something every time they leave, that gives them a better picture of what's occurring, or an evidential package."

After

- Quick and accurate video processing and viewing
- Seamless integration with surveillance systems
- Officers who travel to retrieve or deliver video product can use time more efficiently

Result: A more efficient video evidence process across the force.

"I think what pushed us over the edge was the user-friendliness. It just worked."

"It's an easy system to use. And it's easy to set it up, even if you're not computer literate."

The biggest benefit is in personnel time-saving. We're closer to London than the other end of the force area, so officer time is quite relevant for us.

How Kinesense helped

- Rapid video reviewing with confidence in its accuracy
- Helps the **TSU** deploy resources where they are needed most
- Allows officers spread over a wide area to work together efficiently

To find out more about how the **Kinesense solution range can help in your operations contact us:**